



**The Israeli National Federation of International  
Freight Forwarders and Customs Clearing Agents**

84 Hahashmonaim street Tel Aviv 6713203  
Tel : 972-3-5631101 Fax: 972-3-5613125

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# **Preliminary Advice**

**Concerning The Entry into Force of  
Israeli Customs' Next Generation Computerized System:  
"Shaar Olami" (Global Gate)**

**Planned for**

# **Sunday 14<sup>th</sup> January 2018**

The head of the Israeli Customs Directorate has formally announced that customs' next generation computerized system - aims to improve the level of service in customs and provide rapid transit of goods to and from the State of Israel - will enter into force on **Sunday 14<sup>th</sup> January 2018**.

According to present plan, the switch over to the new system will take place along 4 calendar days, prior to the entry of the new system, during which the current system will be off the air to enable conversion of existing Customs data to the new system:

1. **Wednesday 10<sup>th</sup> January 2018** (*current system to be switched off in the evening*)
2. **Thursday 11<sup>th</sup> January 2018** (*off the air*)
3. **Friday 12<sup>th</sup> January 2018** (*off the air*)
4. **Saturday 13<sup>th</sup> January 2018** (*off the air*)
5. **Sunday 14<sup>th</sup> January 2018** (*Mid day – the new **Global Gate** system will be switched on*)

During the period:

*The evening of*  
**Wednesday 10<sup>th</sup> January 2018**  
*until mid day of*  
**Sunday 14<sup>th</sup> January 2018,**

**NO** customs services will be available in Israel.

**Note:**

Urgent cargo which will be shipped to Israel, will be cleared under special Customs emergency procedure. (*Details of special Customs emergency procedure to be published at a later stage*)

**Sunday 14<sup>th</sup> January 2018** – entry of the new system

The new Global Gate System, one of the biggest and advanced software projects in Israel, will implement state-of-the-art technologies, concepts and interfaces between members of the trade community as well as new internal procedures and policies, improving and accelerating the current customs procedures along with balancing between trade facilitation and law enforcement.

The project will allow the rapid integration of Israel Customs into the international trend of simplifying foreign trade procedures according to standards set forth in international conventions and agreements such as the Kyoto Convention and the World Trade Organization.

Following the entry of the new system into action, a number of changes will take place in work procedures vis-a-vis Customs, such as:

- The importer will have the ability to grant power of attorney to carry out customs procedures with customs, by filling an online form.
- Online importer affidavit, data vendors and extended release documents transferred in digital form - via email, digitally signed by the importer.
- Working with "smart card" - to perform operations with Customs, including filling out and submitting online forms and files, importers are required to use a smart card.

Further details will be provided to the global freight forwarding community as these are published by the Customs Directorate.

**Best regards**  
**IFFCCA**